

**Drs. Dickman, Kettler and Bruner**

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Voice: ?

Music: ?

8 min Smart Card plus 2 dubs

September 06

1. Thank you for calling Doctors Dickman, Kettler, and Bruner, doctors of optometry. We have offices in Coldwater on the corner of South Second Street...that's State Route 118 and Walnut Street... in Saint Mary's at the corner of State Route 66 and Greenville Road and in Greenville at 5164 Children's Home-Bradford Road, just north of Greenville between State Route 118 and U-S Route 127. Office hours are from 8 to 5, Monday through Friday, with Saturday and evening hours available by appointment.
2. When it comes to eyewear, Doctors Dickman, Kettler, and Bruner have everything you're looking for. We have a tremendous selection of over 13-hundred frames, from designer selections to the budget-minded. From swim and sports goggles to industrial safety goggles and sunglasses, we have your eyes covered!
3. With six decades of experience behind us, no one knows your eyes better than Doctors Dickman, Kettler, and Bruner. We're affiliated with the American Optometric Association, the Ohio Optometric Association, Parents Active for Vision Education and the Contact Lens Section of the American Optometric Association. Thank you for calling and your patience while holding.
4. Having your eyes examined on a regular basis is not just a good idea: it's a vital part of your overall health! Our comprehensive and intermediate exams can help screen for problems like diabetes, glaucoma, cataracts, and eye infections...not to mention the removal of foreign objects. If you don't have one already, why not schedule an appointment during this call? We'll be right with you.
5. Considering contact lenses? Doctors Dickman, Kettler, and Bruner can accommodate your needs with a wide variety of contacts...soft lenses, toric, rigid gas permeable contacts, bifocal, monovision...whatever you need! These contact lenses are all of the highest quality and we'll be glad to help fit you with the type that works best...*comfortably*. We carry opaque and tinted soft lenses, disposable, and daily soft lenses, too.

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- 6. Quality, personable eye care: Doctors Dickman, Kettler, and Bruner consistently get high marks for “chair side manner.” The words friendly, cordial, honest, and professional have been used to describe our practice, and we’re spreading the good news to Greenville at 5164 Children’s Home-Bradford Road. If you’d like to know more about us, please don’t hesitate to ask when we come back to the line momentarily.
- 7. If you’re in the market for sunglasses, we can help. In addition to non-prescription designer sunglasses, Doctors Dickman, Kettler, and Bruner can also set you up with a new pair of attractive prescription sunglasses. That way, you lose the glare but don’t sacrifice vision in the process. Don’t forget, we also offer scratch guard, anti-reflective coating, and polarized lenses.
- 8. We appreciate your call to the offices of Doctors Dickman, Kettler, and Bruner. Rest assured, we’re working hard to take your call and sincerely appreciate your patience while holding. Please remember, we accept most insurance plans as well as Visa, Discover, and MasterCard for your convenience. We also thank those who have referred us to family, friends, and associates.
- 9. Patients of all ages are well served by the caring optometric professionals at the offices of Doctors Dickman, Kettler and Bruner. In fact, we even offer vision *training* as part of our overall level of comprehensive eye care. Strong vision is an essential part of your general health and well-being, and we’re here to keep it that way!

**SCRIPT APPROVAL**

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**Name of Voice:** \_\_\_\_\_ **Music Choice:** \_\_\_\_\_ **Listened at:** \_\_\_Web or \_\_\_Demo Line

**Spacing of Messages:** \_\_\_< 10 sec’s \_\_\_10-15 sec’s \_\_\_30 sec’s \_\_\_As much as possible

**Authorized Signature** \_\_\_\_\_ **Date** \_\_\_/\_\_\_/\_\_\_

(The above signature must be an officer or owner of the company)

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