

**Grassers (Cooling)** © Illinois Audio Productions. All rights reserved.

Voice:

Music:

Audio CD

April 2006

1. Thank you for calling Grasser's Plumbing and Heating, conveniently located right on Main Street in McNabb, directly off Route 89. Would you believe our family owned operation has been here for nearly *six decades*? We thank you for your business over the years and remind you that we service a wide 60-mile radius within the Illinois Valley area. So how can we help you? Please let us know when we return to the line shortly.
2. Don't wait until the real dog days of summer to find that you have a cooling problem. Grasser's has the answers with the industry's most reliable names in air conditioning, including York and Amana. We offer expert installation, service, and extended ten-year warranties on all our A/C units for added peace of mind. Ask about a free estimate.
3. We appreciate your call to Grasser's; we know your time is valuable and a representative will be with you just as soon as possible. We're open Monday through Friday from eight-am to five-pm, and Saturdays from eight until two. Of course, emergencies don't always happen during convenient banking hours, and that's why we offer 24-hour emergency service. Just call 815-882-2113.
4. Grasser's Plumbing and Heating offers outstanding service and support. Service agreements are available on air conditioners as well as furnaces, heat pumps, and boilers...a great way to protect your investment and save on service costs down the road. It's definitely something to keep in mind for your A/C when summer's heat starts bearing down!
5. If you haven't seen Grasser's newly remodeled showroom, then please hurry in and take a look. We offer a vast array of equipment, including all sizes of gas and electric A-O Smith water heaters, as well as tankless models. Our selection and prices are absolutely unbeatable. Please let us know what you're looking for when we come back to the line momentarily.

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6. Air conditioning season's upon us and now's a great time to explore the latest offerings from Grasser's. As residential specialists with nearly six decades of success behind us, we know how to keep you cool. We have Amana and York units capable of cooling any size home, regardless of square footage. We can also help with your humidifier and air cleaner requirements.

7. Thanks for calling Grasser's, your number one source for the name brand appliances and plumbing fixtures you'll find in practically every American home. Maytag, Kitchenaid, Whirlpool, Moen, Delta, Kohler, American Standard...the list continues! Stop by and take a look, or feel free to ask for specifics when we return to the line.

8. Is financing a concern? Grasser's Plumbing and Heating has in-house financing available...just ask Kathy for more information. We'll also be glad to tell you about our current specials, especially now that temperatures are on the rise! Don't wait until hot becomes hotter! Grasser's accepts Visa, MasterCard, Discover, and American Express, too.

9. Your call's appreciated and we're working hard to get back to you. Rest assured, assistance is just a moment away. While we have a moment, Grasser's reminds you to have your air conditioning tuned up at least once a year to ensure peak operating condition. We can help!

10. With a full staff of trained, certified technicians, licensed plumbers, and a well-stocked warehouse at our disposal, it's hard to imagine there's a plumbing or air conditioning requirement Grasser's *can't* handle. We offer the names you know and trust, too: Viking, Wolf, Bosch, Danze, Aker, and Jacuzzi among them.

#### SCRIPT APPROVAL

**I understand that once I approve this script, a fee will apply to make any changes. The fee does not apply if the script was recorded incorrectly by the voice talent.**

In the event of default of payment, customer agrees to pay all cost of collection, including a reasonable attorney's fee. Venue for litigation arising between the parties to enforce the terms of this agreement shall be fixed in the 16<sup>th</sup> Judicial Circuit, Kendall County, Illinois.

Name of Voice: \_\_\_\_\_ Music Choice: \_\_\_\_\_ Listened at: \_\_\_ Web or \_\_\_ Demo Line

Spacing of Messages: \_\_\_ < 10 sec's \_\_\_ 10-15 sec's \_\_\_ 30 sec's \_\_\_ As much as possible

Authorized Signature \_\_\_\_\_ Date \_\_\_/\_\_\_/\_\_\_

(The above signature must be an officer or owner of the company)

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